

Date:

Customer name (Business Registration number)
Customer address

BY HAND / REGISTERED POST

Sir / Madam,

FINANCIAL ASSISTANCE UNDER SME RELIEF PROGRAMME (SRP) PURSUANT TO THE COVID-19 PANDEMIC BY SMALL MEDIUM ENTERPRISE DEVELOPMENT BANK MALAYSIA BERHAD ('BANK')

We refer to the Bank Negara Malaysia's announcement on the moratorium to mitigate the financial impact arising from the Covid-19 pandemic (**'Moratorium'**).

2. In view of the expiry of Moratorium in September 2020, to ease the financial burden of our customers, please be informed that the Bank has agreed to offer you indulgence for your existing financing facility with the revised financing terms as per **Appendix 1** of this Notice (**'Indulgence'**).
3. This Indulgence shall commence effective from October 2020 of which:
 - (a) The period of your financing facility will be extended as per **Appendix 1**; and
 - (b) Your total indebtedness under the financing facility may be increased.
4. For the full terms and conditions of the Indulgence, please refer to the Bank's website at [\[https://www.smebank.com.my/en/sme-relief-plan\]](https://www.smebank.com.my/en/sme-relief-plan). You may also visit any of our branches to obtain the above terms and conditions from the Bank.
5. Please note that you have **fourteen (14) days** from the date thereof (**'Prescribed Time'**) to respond to this notice. If you do not respond within the prescribed time, you shall be deemed to have accepted this Indulgence/ this Indulgence shall be deemed as final and conclusive between you and the Bank.
6. However, for **Ijarah/ Ijarah Thummal Bai'/ Hire Purchase Facility**, our Relationship Manager (RM) will contact you for the next process to complete the acceptance. Alternatively, you may also visit any of our branches to sign the documents to do the same.
7. In the event you **Do Not Agree** to this Indulgence, please visit our webpage at <https://www.smebank.com.my/srp-decline> within the Prescribed Time to confirm your rejection.

Thank you.

(This Notice was issued by computer and does not require a signature)